

Norbar® Torque Tools, Banbury, UK

Banbury, in the centre of the United Kingdom, is where the original 'North Bar Tool Company' was founded and remains the company's primary manufacturing and stock holding location and head office.

Distributors and customers throughout Europe, Africa, Northern Asia, Canada and Latin America are serviced from this location.



Quality Standards

Norbar's quality assurance system has been certified to internationally recognised standards for nearly two decades. The Ministry of Defence standard AQAP4 was awarded in the mid 1980's followed by BS5750 Part 2 (ISO9002) in 1989 and then ISO9001 in 1995. Norbar successfully completed the transition to the latest version of the standard, ISO9000: 2000, in May 2003.



CERT NO. Q6228

Most importantly, through continuous improvement, Norbar is dedicated to providing products and services that we are proud of.

Service Replacement

Our aim is to give the highest quality and most rapid turnaround possible on Norbar torque wrenches returned for repair. To achieve this, any Norbar wrench of up to 400 N.m and Industrial torque wrenches requiring repair will be exchanged for a brand new 'service replacement' tool at an economical price. 'Service replacements' carry the same 12 month parts and labour warranty as other new products and come complete with a calibration certificate.



Repair Service

Items not covered by the 'service replacement' policy will be repaired as required.

Every torque wrench, torque multiplier, instrument and transducer in this catalogue is manufactured by Norbar so you have the assurance that any repairs will be carried out to the highest standard using genuine components.



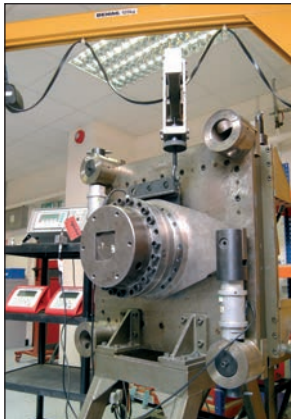
UKAS Accredited Calibration Service

UKAS is the sole accreditation body recognised by the UK Government to assess, against internationally recognised standards, laboratories that provide test and calibration services. Furthermore, through 'mutual recognition agreements' with other accreditation bodies around the World, provision of a UKAS accredited certificate is internationally recognised as demonstrating the competence, impartiality and performance capability of laboratories. For full details of UKAS, please visit their website; www.ukas.org.



Norbar was the first torque equipment manufacturer to have an in-house UKAS accredited calibration laboratory and continues to offer the most comprehensive service available. The laboratory has approval for torques between 0.005 N.m and 108,500 N.m. A UKAS accredited calibration service is available for all makes of torque wrenches, torque multipliers and torque measuring devices within this range.

Norbar's laboratory operates to BS EN ISO/IEC 17025:2005 which sets standards for the technical competence of the laboratory. This should not be confused with laboratories claiming ISO 9000: 2000 which relates only to a laboratory's quality management systems.



100,000 N.m calibration rig

- UKAS accredited laboratory for torque between 0.005 N.m and 108,500 N.m.
- UKAS accredited for the calibration of manual torque multiplying gearboxes to 6800 N.m.
- UKAS accredited for the calibration of electrical torque indicator displays. This ensures each element of the system is fully traceable and interchangeable.
- UKAS accredited for length certification of Norbar calibration beams.
- Other devices outside of the UKAS accreditation scope that can be calibrated include powered screwdrivers and pneumatic torque wrenches.

Combined Calibration and Service

Most Norbar measurement products are handled under a 'combined calibration and service' price structure. This means that, provided that the product is in serviceable condition, we guarantee to carry out all calibration, function checks and repair work to bring the equipment back to its' original functionality at a fixed price. The advantage to the customer is that you know the price before you send the goods to us and turn around times are reduced by the removal of the quotation and approval stages of the process.

Non Norbar equipment can also be calibrated but will be handled by individual quotation.



Customer Relations Department

Direct Telephone: +44 (0)1295 753600
 Fax: +44 (0)1295 753609
 Email: sales@norbar.com

Calibration / Repairs Department

Direct Telephone: +44 (0)1295 753635
 Fax: +44 (0)1295 753636
 Email: repairs@norbar.com